



Child and Adolescent Health Centers

Frequently Asked Questions

Does a parent need to be present for their child's appointment?

Parents do not need to be present at the appointment. We contact parents regarding the outcome of your child's appointment or if there are any questions that arise during the appointment. Current Michigan law allows for certain types of confidential services to mature minors.

How does a student sign up to use the Health Center?

Once the parent/guardian has completed Registration, Consent to Treat Forms and Patient Health History, the child can use the Health Center at any time.

Does the Health Center see students if they have private insurance?

Yes, Ingham Community Health Centers accepts all insurances.

Is the Health Center free?

The Health Center is not free. However, no one will be turned away due to inability to pay for services. We accept all insurances, operate on a sliding fee scale, and assist with Medicaid enrollment onsite.

Does the Health Center see students if they do not have insurance?

Yes, health care services are provided without regard to the patient's insurance status. We also have staff who are trained to help with insurance enrollment including Medicaid.

Are you open all year?

Yes, we are open all year, including spring, summer and other breaks from school.

If students have a primary-care provider elsewhere can they still use the Health Center?

Yes, we see kids for acute-care visits and coordinate care with their primary-care physician. Parents may want to check with their insurance carrier to verify coverage.

Are you only open to students?

No, while we prioritize care for adolescents and students at our Health Centers as a designated FQHC, we can also see adults.

Do you accept walk-in patients?

- We do our best to see patients who walk in, particularly students from the school in which the Health Center is located. However, in an effort to minimize time spent away from class if we have patients already being seen, we may send students back to class and call them back down to the Health Center later that day.
- If the patient is not a student within the school it is best to call for an appointment. We are often able to see patients the same day but calling ahead can limit time spent waiting in the office.

Willow Health Center

1115 S. Pennsylvania Ave, Lansing
517-702-3500
Mon - Thu: 10 am - 7pm
Fri: 8am - 5pm

Eastern Health Center

626 Marshall Street, Lansing
517-244-8014
Mon - Fri: 7am - 4pm

Sexton Health Center

Rm. 107, J. W. Sexton High School
102 S. McPherson Ave, Lansing
517-244-8041
Mon - Fri: 7am - 4pm